



COMMUNITY
COUNCIL
of GREATER DALLAS

1349 Empire Central, Suite 400

Dallas, Texas 75247

Tel: 214-871-5065

Fax: 214-871-7442

Web: www.ccgd.org



Connecting People. Creating Solutions.



COMMUNITY
COUNCIL
of GREATER DALLAS

2006 ANNUAL REPORT



The Greater Dallas community is inter-dependent in its issues, needs and services. The Community Council of Greater Dallas (CCGD) is the area's connector for quality of life issues and human services. As the area's planning council, the Community Council works in partnership with public and private resources and its 125 member agencies to address ongoing and emerging community issues. It implements initiatives that impact the Dallas area's most challenged and at risk people.

Through coalitions, advocacy, outreach, direct service, information and communication, research and publications, the Community Council of Greater Dallas connects people with resources for a better quality of life for all.

Mission

The mission of the Community Council of Greater Dallas is to serve the community by providing leadership in:

- Determining priority issues and solutions in the Health and Human Service arena
- Convening partners to significantly impact service delivery
- Increasing awareness of and access to services

Vision

The Community Council of Greater Dallas is dedicated to the quality of life in Greater Dallas, enabling each individual to achieve his or her full potential.

- Lead in identifying priority issues for community action.
- Positively impact the delivery of services and their accessibility.
- Exemplify financial stability and good stewardship of all resources.

Leadership Letter

2006 saw the Board of the Community Council of Greater Dallas implement its revised Strategic Plan which reinforced the Council's role as a leader in determining priority issues and bringing the community together to significantly impact these needs.

The priority needs identified in 2006 included continuing assistance to 20,000 survivors of Hurricanes Katrina and Rita; increasing access to health insurance for uninsured children; preventing childhood obesity; expanding the support system that enables seniors to remain independent; and preventing at-risk youth from getting arrested.

To address these needs, the Community Council partnered with Children's Medical Center Dallas, Shaping America's Youth (SAY) and America *Speaks* to sponsor a state-of-the-art electronic Town Meeting around the growing issue of preventing childhood obesity. Mayor Laura Miller demonstrated her dedication to good health and exercise by participating as a table facilitator. The results of the Town Meeting will form the action plan for the efforts of the Dallas Area Coalition to Prevent Childhood Obesity to raise awareness and to coordinate community-wide activities around this growing issue.

Outreach workers sought out families who needed help accessing medical care and advised them on how to fully utilize their children's health insurance. Seniors received assistance to enroll in Medicare Part D Prescription plans. Professional 2-1-1 specialists continued to connect hundreds of hurricane survivors with services to aid in their recovery and resettlement. Our Community Youth Development program brought together neighborhood adults and paid professionals to provide meaningful non-school hour activities to keep children out of crime in some of Dallas' most crime-ridden neighborhoods.

Dallas Area Agency on Aging staff facilitated efforts that helped seniors get flu shots, and provided trained craftsmen to make minor home repairs.

We are pleased to report that these actions resulted in changed lives, safer children, and seniors who continue to be self-sufficient and independent in their homes. The Council is well positioned to address the emerging needs of the coming year by continuing to make a positive impact on service delivery.



Patti Clapp, President
Board of Directors



Martha Blaine
Executive Director

Connecting People



Mayor Laura Miller and daughter Alex participate in the "Shaping America's Youth" 21st Century Dallas Area Town Meeting.

Coalitions

Coalitions increase the impact of multiple resources working to meet community needs. The Community Council acted as sponsor and partner to a number of coalitions that coordinated and implemented programs. The Council:

- Co-sponsored the Dallas Area Coalition to Prevent Childhood Obesity with 93 members
- Facilitated the Immunize Kids! Dallas Partnership coalition of 59 members
- Facilitated collaborative Hurricane Recovery efforts of 76 organizations
- Staffed coalitions involving 141 individuals and 52 organizations, working on the following issues for seniors:
 - Minor Home Repair
 - Seniors and Law Enforcement
 - Elder Abuse Task Force
 - North Texas Adult Immunization Coalition
- Coordinated case management, benefits counseling and caregiver support for more than 300 seniors.



Kaneisha Metcalf, a member of the 75216 Youth Advisory Committee, participates in Youth Advocacy Day at the state Capitol.



Seniors receive help applying for Medicare.

Outreach and Community Education

The Community Council sponsored and implemented a number of community outreach and education efforts. The Council:

- Convened two electronic Town Hall Meetings, employing state-of-the-art satellite technology to engage 6,000 people in real time discussions around Hurricane Katrina Recovery efforts.
- Co-sponsored an electronic Town Meeting, seeking the opinions of almost 600 people on strategies to prevent childhood obesity.
- Facilitated 12 training sessions on benefits for seniors, (Social Security, Medicare, SSI, and Medicare Part D Prescription Plans) reaching 624 individuals.
- Facilitated the efforts of 11 churches and faith communities in their efforts to support people in their congregations who are caregivers.
- Convened 10 major meetings for 65 organizations and communities of faith around Hurricane Recovery Resources and Coordination.
- Hosted bi-annual meetings for 55 agencies whose 850 employees and family members participate in the group insurance plans, for which CCGD is the Plan Administrator.
- Provided information and assistance to 35,000 families to renew or use children's health insurance (CHIP/Children's Medicaid).
- Ensured 4,388 children were fully immunized by age two by checking their records at preschools and day care centers.
- Encouraged 892 seniors to get flu shots through education and outreach services.
- Provided education and assistance to 302 grandparents who are raising their grandchildren.



Staff assists Hurricane Katrina survivors with benefits.

Creating Solutions

Advocacy

The Community Council is an advocate for issues that affect people. In 2006, the Council focused its efforts on key issues at the local, state and national level, ensuring awareness, better funding levels and attention to these key issues:

- Uninsured Children
- Prevention of Childhood Obesity
- Complete Immunization for Infants and Children
- Independence and Self sufficiency for Seniors
- Nursing Home Residents
- Hurricane Katrina and Rita Survivors

Direct Service

The Community Council impacts people through youth and senior programs:

- Assisted 657 senior citizens with their enrollment in Medicare Part D Prescription Coverage.
- Provided funding for minor home repairs for 138 seniors.
- Purchased the food that served 822,595 congregate and home-delivered meals to senior citizens.
- Conducted non-school hour mentoring and leadership programs that kept 500 youth from being arrested.
- Coordinated the participation of 400 adults and 400 youth in the Community Youth Development Program annual community strength and needs assessment.
- Collaborated with Big Brothers and Big Sisters of North Texas to provide adult mentors for the youth in the Community Youth Development Program.



Teens participate in 2006 Youth and Adult Leadership Summit.



Outreach at a health fair.



Through the Dallas Area on Aging, the CCGD plans, provides services and administers funds for Dallas area seniors.

Information and Communications

2-1-1 Texas Infoline, based in the offices of the Community Council of Greater Dallas, is staffed 24/7 by trained information specialists. They assess each caller's needs in English or Spanish (other languages available by Tele-Interpreters) and connect them with the appropriate services.

- 2-1-1 assisted 220,422 callers, from Dallas, Collin, Denton, Kaufman, Rockwall, Hunt and Ellis Counties.
- 184,064 2-1-1 callers were people needing assistance.
- Nearly 21,000 people were directed to food pantries or assisted with food stamp applications.
- Callers were directed to the Mayor's Back-to-School Fair, where more than 35,000 children and their parents received information on CHIP, immunizations, child care, and 2-1-1.



Alma Fullylove, a professional information specialist assisting callers using the state-of-the-art 2-1-1 Texas VoIP system.

The Community Council provides many services that support agencies.

- Operated and administered shared client database services for 75 agencies, representing nearly 35,000 clients.
- Served as Fiscal Agent for \$7.5 million dollars flowing into the Dallas region for senior services by the Dallas Area Agency on Aging.
- Operated 13 custodial accounts for smaller nonprofit organizations, providing financial services.

Research/Publications

The Community Council's *Sourcebook* holds a preeminent position as *the* resource on services in the Greater Dallas area.

Sloan Award

The Community Council of Greater Dallas was honored with a 2006 Alfred P. Sloan Award for Business Excellence in Workplace Flexibility. The awards are coordinated locally by the Dallas Chamber of Commerce with the National Families and Work Institute, the U.S. Chamber of Commerce's Institute for a Competitive Workforce and the Twiga Foundation.

2006 Financial Summary

November 1, 2005 - October 31, 2006

REVENUE:	
Fees and grants from governmental organizations	\$ 6,974,475
Contributions and grants from private organizations	\$ 302,732
United Way of Metropolitan Dallas	\$ 549,948
Sales to the public and other miscellaneous income	\$ 313,181
Investment Income	\$ 89,372
TOTAL PUBLIC SUPPORT AND REVENUE	\$ 8,229,708

EXPENSES:	
Program Services:	
Information and Assistance: Texas 2-1-1	\$ 924,246
Allocation and Agency Relations	\$ 1,016,676
Comprehensive Planning and Development	\$ 224,249
Program Coordination	\$ 1,174,096
Case Management	\$ 391,729
Total Program Services	\$ 3,730,996

Management and General	\$ 288,994
Funds Distributed to Other Agencies	\$ 4,394,754

TOTAL EXPENSES \$ 8,414,744

NET ASSETS, BEGINNING OF YEAR \$ 1,796,080

NET ASSETS, END OF YEAR \$ 1,611,044

Audited financial statements are available at the Community Council

2006 Member Agencies

Aaron Family Jewish Community Center of Dallas	Dallas Home for Jewish Aged – Golden Acres Campus	New Beginning Center, Inc.
AIDS Arms, Inc.	Dallas Housing Authority	Nexus Recovery Center, Inc.
AIDS Services of North Texas	Dallas Independent School District	North Texas Crime Commission
Alzheimer's Association, Greater Dallas	Dallas Lighthouse for the Blind, Inc.	OPEN, INC. - Offender Preparation & Education Network, Inc.
American Cancer Society – Dallas Metro	Dallas Metrocare MHMR Services	Parkland Health and Hospital System
American Diabetes Association	Dallas Public Library	Planned Parenthood of North Texas, Inc.
American Heart Association, Greater Dallas Region	Dallas Reads	Prevent Blindness Texas
American Lung Association of Texas	Dallas Services, Inc.	Rainbow Days, Inc.
American Red Cross – Dallas Area Chapter	Deaf Action Center	REACH of Dallas Resource Center on Independent Living
The Arc of Dallas	Dean Learning Center	Reading and Radio Resource
Arthritis Foundation, North Texas Chapter	Dispute Mediation Service, Inc.	Richardson Development Center for Children (RDC)
AVANCE-Dallas	Easter Seals of Greater Dallas	St. Paul University Hospital at Southwestern Medical Center
Baylor Health Care System	Epilepsy Foundation of Greater North Texas	Salesmanship Club Youth and Family Centers, Inc.
Big Brothers Big Sisters of North Texas	Family Gateway, Inc.	The Salvation Army Greater Dallas Metroplex Area Command
Boys and Girls Clubs of Greater Dallas	Family Outreach Centers of Dallas	Salvation Army Adult Rehabilitation Center
Allier Center for Communication Disorders/ UT Dallas	The Family Place	The Senior Source
Camp Fire USA Lone Star Council	Galaxy Counseling Center	Shared Housing Center, Inc.
Camp Summit	Girl Scouts of Tejas Council	Southern Methodist University School of Law Legal Clinics
Catholic Charities of Dallas, Inc.	Girls Incorporated of Metropolitan Dallas	Southwestern Diabetic Foundation, Inc. (Camp Sweeney)
The Center for Housing Resources	Goodwill Industries of Dallas, Inc.	Special Care & Career Services
Center for Nonprofit Management	Greater Dallas Council on Alcohol and Drug Abuse	The Suicide and Crisis Center
Child Abuse Prevention Center	HEAD START of Greater Dallas, Inc.	Texas Health and Human Services – Region 3
Child and Family Guidance Centers	Home Health Services of Dallas, Inc.	Texas Health Resources
ChildCareGroup	Hope Cottage Pregnancy and Adoption Center	Texas Scottish Rite Hospital for Children
Children's Medical Center of Dallas	"I Have a Dream" Foundation – Dallas	Turtle Creek Manor, Inc.
Circle Ten Council, Boy Scouts of America	Irving Cares	UCP of Metropolitan Dallas, Inc.
Citizens Development Center	Jewish Family Service	Urban League of Greater Dallas & North Central Texas
Community Dental Care	Jewish Federation of Greater Dallas	VA Medical Center
CONTACT Counseling and Crisis Line	Junior League of Dallas, Inc.	The Visiting Nurse Association of Texas
Cystic Fibrosis Foundation, Northeast Texas Chapter	Junior League of Plano	Vogel Alcove Childcare Center for the Homeless
Dallas Academy	Legal Aid of NorthWest Texas	Volunteer Center of North Texas
Dallas Bar Association	Lions Sight and Tissue Foundation of District 2 XI	The Way Back House, Inc.
Dallas Bethlehem Center, Inc.	MADD North Texas Region	Wednesday's Child Benefit Corporation
Dallas CASA	March of Dimes Birth Defects Foundation	Wesley-Rankin Community Center, Inc.
Dallas Center for the Developmentally Disabled	Mental Health Association of Greater Dallas	West Dallas Community Centers, Inc.
Dallas Challenge, Inc.	Mesquite Social Services	The Wilkinson Center
Dallas Children's Advocacy Center	Methodist Health System	Women's Council of Dallas County, Texas
Dallas City Environmental and Health Services	Metrocrest Social Services	YMCA of Metropolitan Dallas
Dallas City Department of Park and Recreation	Muscular Dystrophy Association, Inc.	YWCA of Metropolitan Dallas
Dallas Concilio of Hispanic Service Organizations	The Museum of Nature and Science	
Dallas County Health and Human Services	National Council of Jewish Women, Greater Dallas Section	
Dallas County Juvenile Department – Henry Wade Juvenile Justice Center	National Multiple Sclerosis Society, Dallas Region – Lone Star Chapter	
Dallas County Veterans Service Office	Neighborhood Service Council (NSC)	

2006 Donors

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City of Dallas	National Council on the Aging Foundation, Inc.	United Way of Tyler
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Dallas County Medical Society Alliance Foundation	Robin Nicolson	LaShandra N. Vinson
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Hopkins County Community Action Network	Marilyn Self	
	Siemens Medical Solutions	

Leadership

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